

# Patient-Centered Medical Home (PCMH)

## What is PCMH?

The patient-centered medical home is a model of care that puts patients at the forefront of care.

PCMHs foster better relationships between patients and their clinical care teams. Meridian appreciates the commitment required for PCMH recognition. PCMHs can provide a patient with access to a personal clinician and care team that offers individualized, high-quality comprehensive primary care and coordinates specialty and other needed services. National Committee for Quality Assurance's (NCQA) PCMH Recognition program is the most widely adopted PCMH evaluation program in the country.



## Why is it beneficial?

### Practice Benefits:

- Helps practice sites understand their current level of patient-centered care and identify opportunities for improvement
- PCMH Recognition is a hallmark of high-quality care. Meridian offers incentives for recognized practices and for practices seeking to become recognized\*
- The PCMH model is associated with better staff satisfaction
- NCQA publishes recognized practices and clinicians in its online directory

### Patient Benefits:

- The PCMH model helps better manage and improve patients' chronic conditions
- PCMHs emphasize health information technology (HIT) and after-hours access to improve overall access to care when and where the patients need it
- The PCMH model focuses on team-based care and communication with patients and their families/caregivers

## How can you become PCMH recognized?

Contact your Provider Relations Representative at Meridian to learn more about earning PCMH Recognition and the Meridian PCMH Incentive Program.\*

\*Incentive program is for the MeridianComplete line of business only

