

Clearinghouse Consolidation by Meridian



NOVEMBER 2020

ILLINOIS

Dear Providers,

To simplify processing, Meridian has decided to consolidate its multiple clearinghouse interaction into a single clearinghouse. Going forward, Meridian is using Availity as the single clearinghouse (EDI Gateway) to receive all claims transactions.

If you are currently using a different clearinghouse, your transactions can still be routed to Meridian. Availity is committed to working with your clearinghouse to ensure there is no disruption in the transmission of your Meridian X12 270, 276, 835, and/or 837 transactions. For this reason, the following important information is being shared with you regarding your electronic claim submission, eligibility status verification, and claim status verification.

Important Pieces of Information

- You can continue to submit claims as you do today. Meridian and Availity will proactively communicate to clearinghouses about the transition to Availity
- If you are not submitting to Availity at this point and want to avoid any possible disruption, please work with your clearinghouse to ensure it is connected with Availity as soon as possible, no later than January 1, 2021

In partnership with Meridian, Availity will address more about these changes in the coming weeks, including upcoming provider trainings. In the meantime, if you have questions or need assistance, please contact Availity Client Services at **1-800-Availity (1-800-282-4548)**, Monday through Friday, 8 a.m. to 8 p.m., Eastern Time.

Sincerely,

Meridian