

# MONTHLY Provider Update



MARCH 2020

ILLINOIS

Welcome to the Provider Update for March 2020. Please refer to the Bulletins page of our website for more detailed information. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



## QUALITY

### Change Healthcare

Meridian has contracted with Change Healthcare to collect medical records required for completion of Healthcare Effectiveness Data and Information Set (HEDIS®) reviews. Change Healthcare may contact your office to schedule medical record collection for Medicaid and Medicare member charts. Due to the limited time frame to collect and abstract the medical records, we ask that your office accommodate this request for chart collection via fax, mail, and on-site sessions at the earliest mutually agreeable date.

### Risk for Continued Opioid Use Program

The Risk for Continued Opioid Use program launched in October 2019. This program focuses on providing opioid-naïve members with educational materials on the potential risks of opioid use over time and how to safely dispose of opioid medications to prevent misuse. An additional member-focused telephonic component of this initiative launched on February 1.

### Partnership for Quality (P4Q) Program

The updated 2020 P4Q Program was released. Meridian providers contracted under this program can earn rewards ranging from \$20-\$100 for completing HEDIS® services such as immunizations, well-child visits, and preventive care screenings. Results for qualifying services can be faxed to **312-508-7213**.

For more information, please call **866-606-3700** or contact your Provider Network Management Representative.



## EDUCATION

### Coronavirus disease 2019 (COVID-19)

Coronavirus disease 2019 (COVID-19) is an emerging illness. Many details about this disease are still unknown, such as

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treatment options, how the virus works, and the total impact of the illness. At this time, most people in the United States will have little immediate risk of exposure to this virus. New information, obtained daily, will further inform the risk assessment, treatment options and next steps. We always rely on our provider partners to ensure the health of our members, and we want you to be aware of the tools available to help you identify the virus and care for your patients during this time of heightened concern.

See our Bulletins page for more information.

## Practice Information Updates

Please update Meridian when practice information changes. Updates include provider name, specialty, address, phone, fax, email, hospital affiliations, accepting patient status, accepted lines of business, and office hours. Large organizations, such as Physician-Hospital Organizations and Delegated Entities, are required to submit full rosters quarterly. These updates can be communicated by:

- Fax: **313-309-8530**
- Mail: MeridianHealth, 1 Campus Martius, Ste. 700  
Detroit, MI 48226
- Contacting your local Provider Network Management Representative
- Email: **[ProviderUpdates@mhplan.com](mailto:ProviderUpdates@mhplan.com)** or **[ProviderHelp.IL@mhplan.com](mailto:ProviderHelp.IL@mhplan.com)**

## Flu Vaccinations

It is still flu season! Meridian encourages members to get the flu vaccine. Members can get their flu vaccine covered at no out-of-pocket cost at their local health department, Primary Care Provider's office, and at in-network pharmacies.



## OPERATIONS

### Timely Submission of Clinical Documentation

To aid in discharge planning and the efficient processing of your authorization request, Meridian needs providers to submit clinical documentation with their notification of admission. In addition, timely submission of clinical documentation when requested for continued stay reviews is strongly encouraged. Thank you for your continued participation and cooperation. We look forward to working with you to deliver the highest quality of care to your patients and our members.

### Mid-Level Medicare Provider Variance

Beginning July 1, 2020, WellCare will update reimbursement rates for mid-level Medicare providers to 85 percent of the Medicare fee schedule to align with guidance from the Centers for Medicare & Medicaid Services (CMS). This change will impact mid-level Medicare providers in Michigan, including: Physician Assistants, Nurse Practitioners, Registered Nurses, and Licensed Practical Nurses, among others. For additional information or questions, please contact your local Provider Network Management Representative.

### 1099 Tax Information

Send requests for 1099 tax forms directly to **[1099Information@wellcare.com](mailto:1099Information@wellcare.com)**. Please be sure to include the provider Tax ID number. The National Provider Identifier (NPI) number is not required.

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## PHARMACY

### Uniform Preferred Drug List

Effective January 1, 2020, Illinois Department of Healthcare and Family Services transitioned to a uniform Preferred Drug List. Providers, members, and pharmacies can find a comprehensive list of covered medications at [www.mhplan.com](http://www.mhplan.com) and [www.meridianrx.com](http://www.meridianrx.com). For additional information or questions, please contact us at **855-580-1688** or email at [info@meridianrx.com](mailto:info@meridianrx.com).