

# Delivery Authorization Overview



JUNE 2020

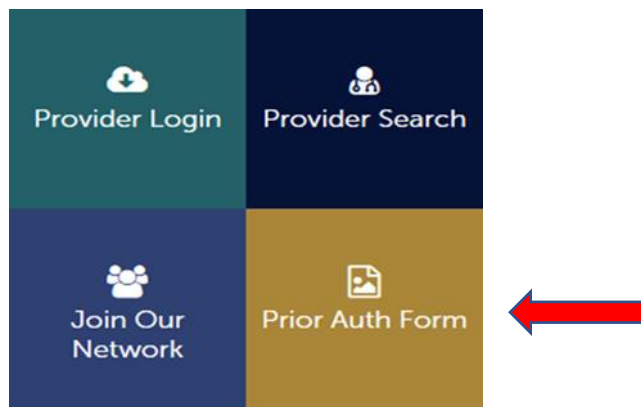
ILLINOIS

Dear Providers,

As Meridian and Centene continue to integrate, the goal is to streamline processes and promote consistency across the enterprise. One of the processes impacted are delivery authorizations. This overview will support our provider partners with the knowledge to successfully submit delivery authorizations for Meridian members.

## Delivery Authorization Submission Options:

- **Meridian Online Prior Authorization (PA)**
  - Authorization form is located on our website at **www.mhplan.com**
  - Scroll to Provider Tools and select "Prior Auth Form"



- When completing the online PA form select "Elective Admission – Scheduled Delivery" or "Emergent Admission - Delivery" based upon if delivery is scheduled from the Service Type dropdown. Meridian asks that providers submit the delivery date/baby's date of birth at the time of submission, if known

Place of Service \*

Select Place Of Service ▼

Service Type \*

Select Service Type ▼

Place of Service Description \*

Select Place of Service Desc ▼

- **Meridian Illinois Inpatient Fax**
  - If submitting via standard fax, please send to our Illinois Inpatient Fax at **312-208-7244**

## Important Notes:

Privacy Notice: This fax message, and any attachments, are confidential and are intended for the exclusive use of the addressee(s) and may contain information that is proprietary and that may be Individually Identifiable or Protected Health Information under HIPAA. If you are not the intended recipient, please immediately contact the sender by telephone, or by email, and destroy all copies of this message. If you are a regular recipient of our faxes, please notify us promptly if you change your fax number or email address.

**www.mhplan.com**

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- Infant Admissions: Reminder – for any delivery that results in an infant admission, a request should be faxed directly to ProgenyHealth at **844-868-5054**
- Extended Length of Stay: Patient's length of stay is beyond standard vaginal or C-section timeframes, an inpatient admission request must be sent to Meridian at **313-324-1835**

Thank you for your continued partnership. We look forward to improving your experience with submitting delivery authorization requests. If you have any questions, please call us at **866-606-3700** from 8 a.m. to 6 p.m. Central.

Sincerely,

Meridian