



**To:** Illinois Providers  
**From:** Meridian  
**Date:** June 2019  
**Re:** Guidelines for Custodial and Supportive Living Authorizations

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Dear Provider,

Meridian does not require custodial prior authorizations (PA). If the member is eligible for long-term care (LTC) services per the State and reflects this in Medical Electronic Data Interchange (MEDI), the provider does not need to submit any type of request or document. If the member is not LTC eligible and does not reflect this in MEDI, the provider should submit the Omnibus Budget Reconciliation Act (OBRA) screening and face sheet for LTC level validation.

Meridian also does not require PAs for supportive living facilities (SLF). If the member is verified as eligible for SLF waiver services per the state, and this is reflected in Illinois Department on Aging (DOA), the provider does not need to submit any type of request or document. If the member is not SLF eligible per the state, and this is not reflected in DOA, the provider should submit the OBRA screening and face sheet for SLF level validation. Once the verification is completed for SLF members, Meridian will send the facility a copy of the authorization. This authorization is informational only and requires no additional follow up. If you have any questions, please call **888-322-8844** between 7 a.m. and 5 p.m.

Sincerely,

Meridian

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