## Follow-Up After Hospitalization for Mental Illness (FUH) Mobile Crisis Response providers

Follow-Up After Hospitalization for Mental Illness (FUH) is a Healthcare Effectiveness Data and Information Set (HEDIS®) measure that focuses on successful engagement in aftercare and ongoing treatment for individuals hospitalized due to a mental illness or mental health disorder. Research shows there is a significant risk for re-hospitalization within the first seven days post-discharge. Meridian recognizes that as our partner you play a significant role in helping our members achieve favorable post-discharge and long-term health outcomes.

This HEDIS<sup>®</sup> measure evaluates the percentage of members six years and older who were hospitalized for treatment of selected mental health disorders and who had an outpatient visit with a mental health provider. Two measurements are tracked and reported:



• Percentage of discharges for which the member received follow-up within **seven day**s of discharge



• Percentage of discharges for which the member received follow-up within **30 days** of discharge

As a Meridian-contracted Mobile Crisis Response (MCR) provider, you play a critical role in this process, which includes the following activities:

- Collaborating with the admitting hospital to initiate discharge planning efforts and identify potential barriers to successful follow-up as soon as possible
- Scheduling the seven-day and 30-day follow-up appointments with the patient and family prior to discharge and communicating the importance of follow-up care
- Identifying if transportation is needed for follow-up appointments and, if necessary, help schedule transportation or request assistance from Meridian
- Ensuring that discharge planning is comprehensive (refer to the Meridian Transition of Care form as a guide if necessary), including:
  - o Scheduled follow-up appointment within seven days
    - o Member has access to medications post-discharge and all prior authorizations are completed
  - o Primary care provider has been notified of discharge plan and medications
    - o Crisis Safety Plan is completed and the patient/family has a physical copy
  - o Discharge plan has been reviewed with patient/family and a hard copy provided

If you experience any challenges during this process, please contact the Meridian Behavioral Health Care Coordination team as soon as possible at **866-606-3700**.



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For one completed qualifying follow-up visit within:



 Seven days of discharge, providers are eligible to receive a \$50 incentive payment



 Thirty days of discharge, providers are eligible to receive a \$25 incentive payment

Each incentive payment pays once per member, per year for in-network providers. For more information about provider HEDIS<sup>®</sup> measures and incentive payments, please contact **866-606-3700**.

Code Information for FUH	
ICD-10 Qualifying Codes	F03.90, F03.91, F20.0-F20.3, F20.5, F20.81, F20.89, F20.9, F21-F24, F25.0-F25.1, F25.8-F25.9, F28-F34, F39-F45, F48, F50-F53, F59-F60, F63-F66, F68-F69, F80-F82, F84, F88-F91, F93-F95, F98-F99
UB-Rev Code	0513, 0900-0905, 0907, 0911-0917, 0919
CPT Code	90791, 90792, 90832, 90834, 90847, 90849, 90853, 90870, 90876, 99201-99205, 99211-99215, 99220, 99221-99223, 99231-99233, 99238, 99239, 99241-99245, 99251-99255
HCPCS Code	H0002, H0004, H0031, H0034, H0039, H2000, H2010, H2015, H2016, H2017, S9480, T1015
Place of Service	03, 05, 07, 09, 11, 12, 13, 14, 15, 20, 22, 24, 33, 49, 50, 52, 53, 71, 72



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