



FEBRUARY 2021 ILLINOIS

Dear Provider,

We need your help! Centene's Illinois market is undergoing a massive roster and directory reconciliation project to clean up and ensure all platforms and directories accurately display provider information. This includes demographic information, as well as specialty and product affiliation.

What do we need from you?

We need ALL providers to complete and submit a new provider roster on iamhp.net/resources/Documents/Universal%20IAMHP%20Roster%20Template%20110320.xlsx by March 12, 2021. Make sure your roster is complete and includes:

- All facilities
- Group locations
- Practitioners affiliated with your contract

Why are new rosters needed?

The quality of the information that gets loaded in the market database ultimately affects:

- Membership assignment
- Claims payment
- Utilization management
- Member access
- Directory accuracy

When are rosters needed?

Now! Don't delay. Download, complete, and submit your roster to **providerrosters.il@mhplan.com**. Include the name of your facility and which plans you serve as a provider for in the email subject line.

Sincerely,

Meridian