

2021 Continuity of Care



FEBRUARY 2021

ILLINOIS

Dear Provider,

We are excited to launch our 2021 appointment agenda program, officially relabeled "Continuity of Care" (CoC). We are reliant on the hard work and accountability of the Provider Relations team in order to be successful this year. Please be on the lookout for invites in the coming month to serve as the official kick-off.

What is CoC?

- A provider engagement program
- Providers receive incremental bonuses for their incremental work
- A risk adjustment bonus program for our providers
- The risk adjustment pays bonuses for completed and verified Provider Appointment Agendas and/or submission of Comprehensive Exam medical records
- This is a claims based program. Members need to be assessed during the program year by their primary care provider, along with a claim submitted to support the provider's assessment
- Appointment agendas serve as a valuable tool that provides offices with both insight into historical diagnosis data (submitted on their patients), as well as clinical services (that research has shown beneficial to member health) for providers to use to assist in assessing their members to ensure all member conditions are assessed at least once per year

Providers earn bonus payments for proactively coordinating preventive medicine and thoroughly assessing all of their patients' current conditions in an effort to improve health and provide appropriate clinical quality of care.

Sincerely,

Meridian