

Ordering, Referring, Prescribing (ORP) National Provider Identifier (NPI) Requirements

AUGUST 2020



ILLINOIS

Dear Providers,

MeridianHealth (Meridian) sent a notice this month indicating that the Ordering, Referring, Prescribing (ORP) rule mandated by the Illinois Department of Healthcare and Family Services (HFS) would go into effect January 1, 2020. This rule was temporarily suspended due to the Illinois state of emergency.

Effective August 1, 2020, if the ORP provider's name and National Provider Identifier (NPI) are not on the claim, or if the claim contains information for an ORP provider who is not enrolled in Illinois Medicaid Program Advanced Cloud Technology (IMPACT), Meridian will reject the claim and no payment will be issued. Pharmacy claims submitted through the pharmacy point-of-sale system, including prescriptions (refills or new prescriptions) prescribed by non-registered providers, will be rejected and members may not be able to receive their medications.

It is important that providers were properly registered in IMPACT by January 1, 2020. The ORP must be enrolled in IMPACT as a participating physician, dentist, optometrist, podiatrist, advanced practical nurse or physician assistant. ORP providers must retain all documentation to support services ordered, including the establishment of medical necessity for the services or supplies. Billing providers should verify the enrollment of the ORP before services are provided.

To assist providers in verifying enrolled ordering/referring/prescribing Medicaid providers in the Illinois Medicaid Program, HFS has released a tool for providers to verify IMPACT registration. Through this provider directory, providers can identify any NPIs not registered in Illinois IMPACT.

You can find additional information at the following websites:

- www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn181109c.aspx
- corp.mhplan.com/en/provider/illinois/meridianhealthplan/benefits-resources/tools-resources/billing-payments
- www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn190923a.aspx
- ext2.hfs.illinois.gov/hfsindprovdirectory/Main/SearchByNPI

If you have further questions, please email providerhelp.IL@mhplan.com with the subject line "ORP Requirement," or call your local Provider Network Management Representative.

Sincerely,

Meridian