

Monthly Provider Check-In

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Mom's the word: Advancing programs to support maternal health



Moms and moms-to-be represent an important Meridian population. Here's how we're stepping up to improve their health:

- Through a new partnership with the March of Dimes and Advocate Health, we're supporting virtual and in-person community events to promote healthy pregnancies. Stay tuned for more details about this unique collaboration.
- View our first [webinar](#) held during Black Maternal Health Week. Speakers discussed solutions to

improve outcomes for moms of color.

- Our [Start Smart for Your Baby®](#) maternity program aims to connect pregnant members to personalized resources: [Learn how to easily refer your patient](#).
- The [2025 Pay for Performance program](#) **features higher incentives** for timely prenatal and postpartum care. See our [HEDIS® Quick Reference Guide](#) (page 119) for care gap closure information.

QI Insight: Refresher on women's health HEDIS measures

It's [National Women's Health Week](#). Take a minute to review three essential women's health HEDIS measures in our [2025 Pay for Performance program](#).

- **Breast Cancer Screening (BCS-E)**
- **Cervical Cancer Screening (CCS-E)**
- **Chlamydia Screening in Women (CHL)**

Find details and billing guidance about these measures in the "Women's Health" section of the [HEDIS Quick Reference Guide](#).

Access no-cost continuing education



As a Meridian provider, **you have unlimited access** to dozens of accredited continuing education courses through the Centene Institute for Advanced Education™—all at no cost. Our growing catalog of evidence-based courses supports ongoing professional development and maintenance of clinical licensure.

Behavioral health providers also have access to specialized training courses on mental health first aid, adverse childhood experiences, and other timely clinical topics. Find details on our [Provider Education](#) page.

[Explore course catalog](#)

Coming soon: Your annual Provider Satisfaction Survey

Feedback from providers through the Provider Satisfaction Survey is the foundation of our health plan's improvement initiatives. Please take a moment to thoughtfully complete your survey when you receive it in the mail.

Health Benefits for Immigrant Adults (HBIA) coverage ends June 30, 2025

Medical coverage for Illinois Medicaid members enrolled in the HBIA program—which covers adults ages 42 to 64—will end **June 30, 2025, at 11:59 p.m.** The Health Benefits for Immigrant Seniors program will continue to serve enrolled members ages 65 and over. Review our provider notice for guidance about the transition.

[HBIA coverage ending: What you need to know](#) ↗

Meet with Meridian at a location near you



Register today for one of our summer Meet & Greet events, scheduled at locations throughout the state. Connect in person with leaders from across the organization to hear what's new. Come with questions and suggestions. Leave with answers and ideas.

[View event schedule & register](#) ↗

Meridian mom shares how care coordination has "given me my life back"

Noah, age 5, has level 3 autism spectrum disorder, and for his mom, Stephanie, navigating his care is a lot to manage. But with support from a Meridian care coordinator, Stephanie got the resources and services Noah needed to greatly improve his quality of life. Watch their inspiring story and find [care coordination resources](#) for your patients on our website.

Video: Noah's story ↗

Improve your behavioral health HEDIS performance with LOINC®

Familiarize yourself with Logical Observation Identifiers, Names and Codes (LOINC) required to capture HEDIS compliance for:

- Depression screenings (including prenatal and postpartum)
- Unhealthy alcohol use
- Health-related social needs

Download our convenient flyer with full details.

LOINC and HEDIS (PDF) ↗

Quality education is in bloom: May webinar

Join us on **May 21 at 8:30 a.m.** when we'll discuss:

- Start Smart for Your Baby
- Women's health screenings
- Chlamydia screening initiatives
- Health Outcomes Survey
- Care coordination pre-visit checklist

Register: May 21 from 8:30 – 9:30 a.m.

Notable HFS notices

- New guidance was released regarding the Initiation of Medication Assisted Treatment for Opioid Use Disorder in hospital emergency departments.
- **Effective May 1, 2025**, providers billing for Mobile Crisis Response services are required to transition to the updated Illinois Medicaid Crisis Assessment Tool (IM-CAT) tool.
- HFS has expanded the Handicapping Labio-Lingual Deviation (HLD) orthodontic scoring tool to include additional automatic qualifiers and a new reporting

requirement on denials.

Fee schedule updates, rate changes, & billing updates

Claim alerts and known issues are posted on our [website](#), along with updates from Meridian about proactively reprocessing claims. Claims should not be resubmitted unless otherwise indicated. For billing questions, contact your assigned Provider Engagement Administrator or representative. If your practice doesn't have an assigned representative, please complete our [intake form](#).

In case you missed it

- Review our reminder on [billing requirements for emergency department services](#).
- You can now use [Availity Essentials™](#) for claims corrections, viewing remittances, and more: [Read our Availity transition update](#) from April.
- Our [most recent Electronic Visit Verification \(EVV\) provider notice](#) explains compliance requirements **effective May 1, 2025**, for home healthcare providers to transmit EVV data to the HHAeXchange system.

Meridian and our family of plans connect communities across the state to the whole-health care they need, right where they are.



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