

Monthly Provider Check-In

[Provider Portal](#) ↗ [Prior Authorization](#) ↗ [Provider Notices](#) ↗ [Provider Manual](#) ↗ [Practice Updates](#) ↗

In this issue

- [National Doctors' Day](#) >
- [Colorectal cancer awareness](#) >
- [Lucas' care coordination story](#) >
- [2025 Pay for Performance programs](#) >
- [March Quality webinars](#) >
- [Food is Medicine pilot program](#) >
- [Fee schedule updates, rate changes, & billing updates](#) >
- [In case you missed it](#) >

Celebrating National Doctors' Day



March 30 is National Doctors' Day, and we're celebrating the thousands of physicians who champion the health of our members. **Thank you to each and every one of them.**

"We are grateful to all physicians who answer the call to heal others," says Meridian Chief Medical Officer Rutu Ezhuthachan, MD. "But we are especially thankful for those who serve Medicaid patients, people who are often the most vulnerable in our communities and whose lives are transformed because of your skilled, compassionate care."

Curbing colorectal cancer

Colorectal cancer is the third-most common cancer and its incidence in adults under age 50 is rising globally. During Colorectal Cancer Awareness Month, join Meridian in promoting preventive screening with resources for you and your patients:

- Meridian members over age 45 can earn a prepaid \$50 debit card through our [Healthy Rewards program](#) after completing their colorectal cancer screening.
- Use our [HealthSheets™ library](#), with resources in English and Spanish about [how to prepare for a colonoscopy](#), colorectal cancer [risk factors](#), and [prevention strategies](#).
- Watch and share our [Fast Facts for Better Health video](#) about colorectal cancer warning signs and screening.

Watch: How care coordination is helping Lucas thrive



After turning 18, Lucas found it difficult to maintain healthcare for his disability. That's when Catharine, a Meridian care manager, stepped in and connected him to care that "made everything better," according to his mother, Nanci.

Watch their inspiring story and learn how we support members via care coordination. **Do you have a Meridian patient who would benefit from care coordination?** Refer them through the Meridian [secure provider portal](#) or fax us a completed [referral form](#).

[Lucas' Story](#) ↗

Maximize earnings by addressing care gaps

Our enhanced Pay for Performance (P4P) program offers more opportunities to earn incentives by delivering quality preventive care to Meridian and YouthCare members.

- An additional 50th percentile target expands incentives
- PCPs, OB/GYNs, and behavioral health clinicians can participate
- Increased dollar amounts reward providers for quality maternal healthcare and childhood immunizations

Meridian 2025 P4P Program

YouthCare 2025 P4P Program

Spring into quality improvement: Upcoming March webinars

Sign up today for one of our upcoming Quality webinars covering the following topics:

- Pharmacy:
 - How Meridian outreach affects medication adherence
 - Tools in RxEffort to assist with patient outreach
- The function and importance of Z-Codes
- CAHPS® survey updates and changes
- Understanding the Health Outcome Survey

Register: March 13 from 2-3 p.m. or March 26 from 8:30-9:30 a.m.

Reducing hypertension with healthy foods



Meridian's Food is Medicine pilot program, in partnership with the Greater Chicago Food Depository, is a new way we're supporting members with high blood pressure. A cohort of members who live in south Chicago will be selected for the pilot program and receive heart-healthy meals and food each week. They will also be connected to:

- Education from a registered dietitian on grocery shopping and meal prep
 - One-on-one care management support
 - Continued blood pressure monitoring
-

Fee schedule updates, rate changes, & billing updates

Claim alerts and known issues are posted on our [website](#), along with updates from Meridian about proactively reprocessing claims. Claims should not be resubmitted unless otherwise indicated. For billing questions, contact your assigned Provider Engagement Administrator or representative. If your practice doesn't have an assigned representative, please complete our [intake form](#).

In case you missed it

- Meridian providers can now use [Avality](#) to verify member eligibility, submit and check claims, manage authorizations and submit medical record documentation to close HEDIS® care gaps.
- The Department of Healthcare and Family Services (HFS) released a [new handbook for Community-Based Behavioral Services providers](#).
- Has your organization completed revalidation with HFS? If not, avoid being disenrolled from the Medicaid program by reviewing our [provider notice](#) and ensuring your contact information is accurate in [IMPACT](#).
- Illinois recently launched a new public portal called [BEACON](#) (Behavioral Health Care and Ongoing Navigation), which centralizes resources for Illinois youth and families seeking mental health services. Review [frequently asked questions](#) about BEACON to learn more.

Meridian and our family of plans connect communities across the state to the whole-health care they need, right where they are.



Meridian complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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