

Monthly Provider Check-In

[Provider Portal ↗](#) [Prior Authorization ↗](#) [Provider Notices ↗](#) [Provider Manual ↗](#) [Practice Updates ↗](#)

In this issue

- [Physician & Practitioner Awards](#) >
- [New incentives for Z-codes and SDoH screening](#) >
- [Update PA requests in Availity](#) >
- [Attend a Meridian Meet & Greet](#) >
- [Provider Satisfaction Survey reminder](#) >
- [Measles awareness](#) >
- [HEDIS MY 2025 deadlines](#) >
- [Upcoming provider webinars](#) >
- [Fee schedule updates, rate changes, & billing updates](#) >
- [In case you missed it](#) >

Celebrating our Physician & Practitioner Award winners



Our inaugural Meridian Physician & Practitioner award winners come from unique backgrounds and organizations. What they share is a measurable commitment to excellence, as evidenced by their HEDIS[®] performance. These honorees ensure members receive timely access to care, necessary follow-up appointments, screenings, immunizations, and more.

"Our providers are essential partners in providing quality care, and these awards recognize their dedication to providing the best care," says Meridian Plan President and CEO Cristal Gary. "Each recipient has made caring for people's health a top priority and continued to move toward improving health equity."

Earn incentives by screening members for social determinants of health

To promote whole-person care, contracted Meridian Medicaid and YouthCare providers can earn incentives when they screen members for social determinants of health (SDoH) and add Z-codes to claims. Z-codes are ICD-10-CM diagnosis codes used to document SDoH data (e.g., housing, food insecurity, transportation, etc.). Learn how to take advantage of this program, which runs through **December 31**.

[New incentives for Z-codes and SDoH screening ↗](#)

Correct and update authorization requests in Availity®

Starting **July 21**, Meridian providers can use [Availity](#) to update pending authorizations, including service information, diagnosis codes, procedure codes, provider notes, contact information, and attachments. Review our provider notice for details.

Availity transition update

Get answers to your questions at an upcoming Meet & Greet



Join hundreds of providers who have attended or registered for a Meridian Meet & Greet, with **upcoming dates in [Springfield](#), [Champaign](#), and [Mount Vernon](#)**. You'll have an opportunity to have open discussions with Meridian and YouthCare leaders, connect with other providers, and learn about current plan initiatives.

Share your feedback in the Provider Satisfaction Survey

Results from the annual provider survey help us address opportunities that matter to you. Complete your survey by **August 4** to make your voice heard. Last year's results guided changes to improve the accuracy and timeliness of claims processing while informing new online tools.

Stay vigilant in monitoring potential measles exposure



With confirmed measles cases recently reaching their highest levels in over 30 years, elevated risk of exposure to the disease—especially during the summer travel season—makes it important to stay informed. The Department of Healthcare and Family Services (HFS) **recently shared updated guidance regarding coverage of the measles, mumps, and rubella (MMR) vaccine**, outlining when an early or extra dose of the MMR vaccine may be appropriate for infants.

Take note: HEDIS medical record submission deadlines

For guaranteed abstraction, providers must ensure timely submission of medical records for Measurement Year (MY) 2025. **New in 2025, providers are encouraged to submit records through Availity.**

- **October 31:** Deadline to request feedback on medical records
- **December 1:** Medical record submission deadline through Availity or secure provider portals for guaranteed abstraction

[MY 2025 submission guidance](#) ↗

Have new staff or need a refresher?



Our Provider Engagement team hosts regularly scheduled training opportunities to support providers. These live webinars are a terrific way to orient new staff or obtain a refresher on essential procedures related to Meridian and our family of plans. Special trainings tailored to FQHC, Waiver, Long Term Care, and behavioral health providers are also available.

Register for an upcoming webinar

Fee schedule updates, rate changes, & billing updates

Claim alerts and known issues are posted on our [website](#), along with updates from Meridian about proactively reprocessing claims. Claims should not be resubmitted unless otherwise indicated. For billing questions, contact your assigned Provider Engagement Administrator or representative. If your practice doesn't have an assigned representative, please complete our [intake form](#).

In case you missed it

- Behavioral health providers may be interested in participating in an upcoming Learning Collaborative, designed by HFS to support providers who administer the Illinois Medicaid Comprehensive Assessment of Needs and Strengths (IM+CANS).
- **Don't miss our next Quality education webinar on July 24 at 2 p.m.**, where we'll cover topics including Provider Support Teams, the Outpatient Mental Health Survey, Meridian's new Z-code and SDoH screening incentive, and the MY 2025 medical record submission process.
- See our reminder about requirements for submitting Physician Certification Statement (PCS) forms for non-emergent transportation trips.
- Updated clinical policies related to Applied Behavior Analysis (ABA) services, **effective August 1**, require providers to meet specific documentation requirements.
- Our Pharmacy team issued an update regarding prior authorization for two oncology drugs, axicabtagene ciloleucel (Yescarta®) and tisagenlecleucel (Kymriah®).

Meridian and our family of plans connect communities across the state to the whole-health care they need, right where they are.



Meridian complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

Contact us

Meridian Provider Services

ILProviderRelations@mhplan.com

866-606-3700

(TTY: [711](#))

Monday–Friday, 8:00 a.m. to 5:00 p.m.

[ILmeridian.com](https://www.ilmeridian.com)



1333 Burr Ridge Parkway, Suite 500, Burr Ridge, IL 60527
©2025 Meridian. All Rights Reserved.

[Privacy Policy](#) [Unsubscribe](#)