

Monthly Provider Check-In

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Providers, play an integral role for pregnant patients with the Notification of Pregnancy (NOP) form



Providers, you can connect members to the care they need with the [Notification of Pregnancy](#) (NOP) form, which directs members to individualized resources, including our SSFB program.

Meridian’s comprehensive [Start Smart for Your Baby](#)[®] (SSFB) maternity program engages providers and members to mitigate risks associated with premature births and admissions to neonatal intensive care units.

The program combines predictive data modeling, integrated care management and coordination, disease management, and health education to extend the gestation period and reduce the risk of pregnancy complications.

Support enrollment in Start Smart for Your Baby

- Participation in SSFB requires completion of an NOP form.
- All pregnant Meridian members can earn up to \$250 in rewards, plus free baby gear.
- Easily submit an NOP on a member's behalf via the [secure provider portal](#): [Learn how](#).

Correct claims and reconcile remittances in Availity

To make it easier for providers to work with us, Meridian is continuing the transition to [Availity Essentials™](#) as our new, secure provider portal. Beginning the week of **April 21**, Availity will support Meridian providers with new functions, including:

- **Claims correction** functionality to resubmit claims
- **InterQual** to facilitate the authorization review process
- **Remittance viewer** with extensive search and filter options
- **PCP notification** to alert you of a patient's admission, discharge, and hospital transfer status

Availity transition update

Making a difference for members with behavioral health needs

Through our Members Empowered to Succeed (METS) program, Meridian supports members with significant behavioral health challenges—and the providers who care for them. Learn how the METS team partners with providers to help members achieve the ultimate level of recovery and resiliency.

[METS program](#) ↗

Answering one neighborhood's call for mental health support

For years, leaders on Chicago's Back of the Yards Neighborhood Council have called for resources to address gaps in mental health care in their South Side community, particularly for young people facing systemic issues like bullying and violence. With a \$50,000 Health Happens Here Grant™ from Meridian, they acted—and partnered with Esperanza Health Centers and seven neighborhood schools on a pilot program that makes individual therapy available to youth who need it most.

Grant impact: Back of the Yards ↗

See Meridian's commitment to the community



Our commitment to local, culturally sensitive care helps members get services and support they need to thrive. Meridian's Community Outreach team embodies this dedication by fostering connections with organizations across Illinois that share this same goal. Watch our video to see how we show up for communities that our members call home.

Meridian in the community video ↗

Reminder about access and availability standards

Refresh yourself and your practice by downloading the current [access and availability standards \(PDF\)](#) for Meridian and our family of plans. Compliance with these standards, required by state and federal regulators, ensures that timely medical services are available to members.

Providing quality care ↗

April Quality webinar

Join our next Quality Improvement webinar and gain insights to maximize your practice's performance. The **April 23** webinar will cover:

- Community event partnerships to close care gaps
- 2025 member rewards & provider P4P incentives
- Transition of care team outreach
- Updates to the Follow-Up After Hospitalization for Mental Illness (FUH) HEDIS® measure

Register: April 23 from 8:30 - 9:30 a.m.

Fee schedule updates, rate changes, & billing updates

Claim alerts and known issues are posted on our [website](#), along with updates from Meridian about proactively reprocessing claims. Claims should not be resubmitted unless otherwise indicated. For billing questions, contact your assigned Provider Engagement Administrator or representative. If your practice doesn't have an assigned representative, please complete our [intake form](#).

In case you missed it

- Effective **April 15**, blood pressure monitors are no longer covered under the pharmacy benefit and are now a medical benefit. Review [Meridian's Preferred Drug List \(PDL\) Updates](#) page to stay up to date on all PDL changes.

Meridian and our family of plans connect communities across the state to the whole-health care they need, right where they are.



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