

Provider Education

Learning Together: Quality Improvement Webinar Series

Did you know?

To support our providers in their quality improvement efforts, Meridian's Quality Improvement team hosts a monthly 30-minute webinar on a variety of topics related to improving patients' quality of care.

We hope these sessions will assist provider teams to improve HEDIS® scores and drive better incentive payments to your practice. The webinars take place on the third Thursday of every month.

How does it work?

Participants can watch the webinars remotely using the Zoom call-in number sent each month via email. To be added to the distribution list, email illinoisdataabstractionteam@mhplan.com.

If you are interested in attending a session or receiving a copy of a webinar presentation, please email:

scheduled as live sessions from

12:00 p.m. CT to 12:30 p.m. CT.

Provider Webinars

Webinars are currently

illinoisdataabstractionteam@mhplan.com.

Who is it for?

All office staff can attend including providers, administrative staff, and quality teams.

Upcoming Webinars

Date	Topic*
January 21, 2021	2021 Webinar Orientation, Introduction to HEDIS®, and Hybrid Measures Overview
February 18, 2021	Member and Provider Satisfaction
March 18, 2021	HEDIS® Exclusions and Preferred HEDIS® Retrieval Methods
April 15, 2021	Adult and Behavioral Health HEDIS® Measures and Pay-for-Quality Program (P4Q)
May 20, 2021	Children's HEDIS® Measures
June 17, 2021	Capturing HEDIS [®] Data
July 15, 2021	Vendor Updates
August 19, 2021	ADA Compliance, Critical Incidents and Disease Management Programs
September 16, 2021	Flu Vaccines, HEDIS [®] Updates and Review of P4Q
October 21, 2021	Medicare Quality
November 18, 2021	Appointment Availability, Cultural Competence and Provider Directory Accuracy
December 16, 2021	End-of-Year Strategy
*Subject to change	