

## Illinois Reporting Table

If there is immediate risk of serious injury or death, call the local dispatch office.

Providers must notify Healthcare and Family Services (HFS) immediately if there is a member death related to alleged abuse, neglect, exploitation, or any type of incident that may draw media attention.

Abuse, Neglect or Exploitation Incident Involves	Contact	Timeframe
Children (under 18 years old)	State Central Register <b>1-800-24A-BUSE</b> <b>(1-800-252-2873)</b>	Immediately
All adults aged 18 to 59 (including disabled adults); All adults living in an <u>institutional setting</u> – cases of suicide ideation for patients residing in an institutional setting with Developmental Disabilities (DD) or Mental Health (MH)	Illinois Department of Human Services Office of the Inspector General Hotline <b>1-800-447-8477</b>	Immediately
Disabled adults aged 18 to 59, living in a <u>community setting</u> ; Older adults aged 60 and older regardless of residence	Adult Protective Services Hotline <b>1-866-800-1409</b>	Immediately
All adults aged 18 to 59 living in a <u>community setting</u>	Local Police Department	Immediately
Nursing Facility Resident	Department of Public Health's Registry Hotline* <b>1-800-252-4343</b>	Immediately
Supportive Living Facility (SLF) Resident	Department of Healthcare and Family Services SLF Complaint Hotline <b>1-844-528-8444</b>	Immediately

*\*The hotline also investigates allegations of actual or potential harm to patients, patient's rights, infection control, and medication errors. Complaints submitted are limited to hospitals, nursing homes, home health agencies, hospices, end-stage renal dialysis units, ambulatory surgical treatment centers, rural health clinics, critical access hospitals, clinical laboratories (CLIA), outpatient physical therapy, portable X-ray services, community mental health centers, accredited mental health centers (only Medicare certified), comprehensive outpatient rehabilitation facilities, free standing emergency centers, alternative health care delivery, and health maintenance organizations (HMOs).*

Illinois State Government Website: <https://www2.illinois.gov/>