

FQHC and RHC -N2 Denials

Date of notice: 3/10/25

Why am I receiving a denial of EXN2 -Deny: NPI not certified to perform services per state provider file?

RHC and FQHC providers are assigned encounter rates from HFS for services allowed by each clinic.

Federally Qualified Health Center Rates: reimbursement for an FQHC facility is approved by HFS to bill for Medical, Dental and Behavioral Health services. Each clinic may only bill for the services for which they are assigned a rate.

FQHC Example

AgencyName	2025 MEDICAL RATES	2025 DENTAL RATES	2025 BEHAVIORAL HEALTH RATES
219 Health Network Inc.	\$194.80		\$75.78
Access Community Health Network	\$194.96	\$160.95	\$82.02
American Indian Health Service of Chicago	\$175.91		\$78.78
Aunt Martha's Health & Wellness	\$188.58	\$146.13	\$75.78
Community Health Partnership of IL	\$194.80	\$146.13	\$75.78
Crescent Community Health Center	\$187.38	\$149.89	
Crossing Healthcare	\$201.14		\$85.79

Similarly, Rural Health Clinics are approved to bill Medical and Behavioral Health service as outlined by the HFS fee schedule.

RHC Example

Name	Address 1	Address 2	City	ST	Zip	CY 2025 Medical Rates	CY 2025 Behavioral Health Rates
SYCAMORE WELLNESS	1378 S STATE ROAD 46 STE A		TERRE HAUTE	IN	47803-9787	\$104.58	\$79.87
AHEARN ASSOCIATES MEDICAL CTR	519 ELLIOTT ST		KEWANEE	IL	614432796	\$104.58	
LAWRENCE P JENNINGS MD MSC	1430 COLLEGE DR STE A		MOUNT CARMEL	IL	628632649	\$104.58	
ELDORADO FAMILY MEDICINE	1300 US HIGHWAY 45 N		ELDORADO	IL	629303765	\$104.58	

If you are a RHC and or FQHC provider and you are receiving the EXN2 denial due to not having rates loaded by HFS. Meridian uses the information posted to the HFS reimbursement page to confirm the rates, which can be found at <https://hfs.illinois.gov/medicalproviders/medicaidreimbursement.html>.

If you have confirmation from HFS that you are approved for a service which you are receiving an EXN2 denial, please reach out to your Provider Relations partner to provide that information.

If you believe the information on HFS reimbursement page is incorrect, please reach out to HFS to request and update.