



**Claims Denying EX1i in Error**

**Date of notice: 9/3/25**

Claims are currently being denied in error with denial code **EX1i – POS 02 or 10 requires modifier GT or 93 for IL Medicaid**, even when only one service line is missing the required modifier. Per IL Medicaid billing guidelines, services rendered via telehealth with POS 02 or 10 must include modifier GT or 93. However, the current system logic is incorrectly denying the entire claim instead of service line 01. This issue affects claims processed between August 1, 2025, and the present. All impacted claims will be automatically reprocessed; no action is required from providers at this time.